

nationalgrid

Customer Assistance Event

Please join us.

Tuesday, October 20, 2026
11 a.m. – 2 p.m.

Dunkirk Pubic Library
536 Central Avenue
Dunkirk, NY 14048

Meet with assistance program experts and connect with the community resources your family needs. Our Consumer Advocates will be on-site to help you explore options and determine your eligibility for assistance including the following:

- **Energy Affordability Program (EAP)**
- **Payment Plans**
- **Budget Plan**
- **Special Protections**

If you receive HEAP, Lifeline Telephone Service Program, SNAP, Medicaid, Veterans Disability or Survivors Pension, Supplemental Security Income (SSI), Federal Public Housing Assistance, Child Health Plus, Utility Guarantee/Direct Vendor Programs, Temporary Assistance for Needy Families (TANF), Safety Net Assistance, or for those living on Tribal Lands – Bureau of Indian Affairs General Assistance, Head Start, Tribal TANF, and Food Distribution Program on Indian Reservations please make sure to bring a current year/season's award letter to enroll in our bill discount (if you aren't already enrolled).

Also attending:

FeedMore, WNY
Neighborhood Legal Services, Inc.

Chautauqua County Office for Aging Services
National Fuel Gas

Univera Healthcare
Chautauqua Opportunities, Inc.



Neighborhood
Legal Services, Inc.

CHOAging
LEADERS IN AGING WELL AT HOME



Connect with those who care.

Life can be hard, but finding assistance shouldn't be.